

	Target 2023-24	Actual Performance 2023/24	Peer group median	Target 2024/25	Actual Performance 2024/25
% of dwellings with a valid gas safety certificate*	100%	99.9%	100%	100%	100%
Number of fire risk assessments overdue	0	0	0	0	0
% of stock Electrical tested within last 5 years *	100%	99.5%	N/A	100%	100%
Current rent arrears as a % of the annual rent debit	3.5%	3.57%	3.54%	3.5%	3.57%
Former tenant arrears as a % of the annual rent debit	0.65%	0.81%	0.50%	0.70%	0.73%
Average re-let time for homes requiring minor works only	7 days	10 days	33 days	13 days	10 days

Rent loss from homes being empty	0.50%	0.38%	0.53%	0.50%	0.46%
New homes delivered	3.40%	2.38%	1.30%	3.38%	10%
% of tenants satisfied with the anti-social behaviour service	88%	92%	78%	95%	59%
% of tenants satisfied that their home is safe.	98%	99%	83%	99%	100%
% of tenants satisfied with the value for money for their rent	98%	88%	95%	90%	91%
% of tenants satisfied with repairs and maintenance	98%	89%	85%	95%	94%